

TRAINING COURSE DESCRIPTION

INTRODUCTION TO BUSINESS ANALYSIS

Course Length: 1 Day
Level: Beginner

Business analysis is a broad and exciting profession and skill set. Your role is to understand businesses, their needs and their problems and then help assess and validate solutions to fulfil these needs or solve these problems. In the process you will be involved in a wide range of activities including analysis, requirements management, communication, solution assessment and validation, and planning.

This course provides a pragmatic introduction to key business analysis concepts and the business analyst role. It includes a number of hands-on exercises to apply what you learn. It is targeted at those who are new to Business Analyst roles or considering moving into this profession. The course is also highly suitable to subject matter experts, business representatives, and project roles that involve business analysis activities.

The 'Introduction to Business Analysis' course is delivered by seasoned business analysis practitioner consultants who undertake business analysis activities on a daily basis.

This course is endorsed by the International Institute of Business Analysis and aligns to the Business Analysis Body of Knowledge® Version 2.0. This course contributes 6.5 CDUs towards your CBAP® application / continuing development - use the IIBA® course code E031-010.

Course objectives

Following the completion of this course, students will be able to:

- Understand key business analysis concepts
- Explain the role and activities of a Business Analyst
- Describe the skills and tools of a Business Analyst

Course syllabus

Introduction

- Context of Business Analysis
- Definition of Business Analysis

Key Concepts

- Business
- Projects
- Requirements

The Business Analyst Role

- Capture requirements
- Analyse
- Communicate
- Assess and validate solutions
- Plan and manage

Skills and Tools

- Business Analyst skills
- Business Analysis tools

Audience

- New Business Analysts
- Those considering a Business Analyst profession
- Project roles that include business analysis activities
- Subject matter experts
- Business representatives and managers

Related courses

- Requirements Analysis Framework
- Requirements Elicitation
- Requirements Workshop Facilitation
- Business Process Modelling
- Software Requirements with Use Cases
- Enterprise Analysis Overview
- Requirements Planning and Management

Prerequisites

None.