

TRAINING COURSE DESCRIPTION

REQUIREMENTS ELICITATION

Course Length: 1 Day
Level: Intermediate

Greater emphasis is being placed on skilled Business Analysts who have the ability to communicate strongly, engage with stakeholders, and elicit a clear understanding of business requirements. Requirements elicitation skills have never been more important for Business Analysts and IT professionals.

This course provides a core understanding of elicitation, the importance of planning, and coverage of many valuable elicitation techniques. Emphasis is also placed on the need to verify requirements with the business to confirm that an accurate understanding has been elicited. During the afternoon session course participants undertake a realistic elicitation exercise, to reinforce the principles and techniques learnt during the course.

The 'Requirements Elicitation' course is delivered by seasoned Equinox consultant practitioners who apply the techniques and practices presented in this course on a daily basis.

This course is endorsed by the International Institute of Business Analysis and aligns to the Business Analysis Body of Knowledge® Version 2.0. This course contributes 8 CDUs towards your CBAP® application / continuing development - use the IIBA® course code E031-007.

Course objectives

Following completion of this course, students will be able to:

- Identify where requirements elicitation fits within the broader requirements process
- Understand and adopt an elicitation methodology
- Select appropriate elicitation techniques for the situation
- Plan and manage a requirements elicitation session
- Understand the need for verification of elicitation results

Course syllabus

Introduction to Requirements Elicitation

- Goals of elicitation
- Elicitation in the analysis process
- Requirements elicitation methodology

Plan

- The need for planning
- Common elicitation problems
- Requirements elicitation techniques
- Requirements elicitation patterns
- Selection criteria
- The requirements elicitation plan

Do

- Preparing for the elicitation session
- Performing elicitation
- Managing the elicitation session
- Presenting the elicitation results

Check

- Communicate the requirements set
- Check elicitation results
- Check elicitation process

Act – corrective action

Requirements elicitation exercise

Audience

The primary audience for this course is business analysts and systems analysts of all levels of experience. The course will also be of value to any project team members who are involved in elicitation or requirements activities.

Related courses

- Requirements Analysis Framework
- Requirements Workshop Facilitation
- Business Process Modelling
- Software Requirements with Use Cases
- Enterprise Analysis Overview
- Requirements Planning and Management

Prerequisites

It is recommended that participants have some experience with requirements in project environment and have attended Equinox's 'Requirements Analysis Framework' course before attending.